

Warranty Policy

Date installed:

Warranty

In Metal Structures Company, we want you to be satisfied with your purchase and offer a **one-year workmanship warranty, 40-year panel warranty if it should chip or crack and a 20-year warranty against rust for the frame on both the 14-gauge or 16-gauge steel frames. Also our sheeting has a 45 year warranty.** if you have any issues due to manufacturing or installation, just send us pictures of your carport and we will take a look. After review, if our experts find that there is a problem covered by our workmanship or materials warranty, we will have your custom carport or metal building repaired or reinstalled at no cost to you.

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Metal Structures Company will repair or replace, at no charge, carport or parts of the carport that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

Metal Structures will either repair the carport at no charge, using new or refurbished replacement parts.

How long does the coverage last?

The Warranty Period for the carports purchased from Metal Structures Company have one-year workmanship warranty, 40-year panel warranty if it should chip or crack and a 20-year warranty against rust through for the frame on both the 14-gauge or 16-gauge steel frames from the date of Installation.

A replacement of carport or part assumes the remaining warranty of the original installation date.

What does this limited warranty not cover?

This Warranty does not cover any problem that is caused by:

- Any physical changes made after installation, automatically will lose warranty
- Attack from chemical agents, fumes, liquids, or solids other than direct rain falling onto product under warranty
- Contact with soils, ashes, fertilizers or other moisture retaining substances
- Failure to remove debris and/or failure to provide free drainage of water including internal condensation from all surfaces of the product
- Deterioration of the sheet caused by contact with green or wet timber or treated pine
- Installations subject to unusually corrosive environments at any time in the future
- Storm and tempest or other acts of God

What do you have to do?

Contact our customer service representatives to learn more about warranty claims, and how we can replace faulty materials at no cost to you.